



SURGICAL PATIENT PORTAL INFORMATION

LOOK FOR AN EMAIL OR TEXT INVITING YOU TO OUR SURGICAL PATIENT PORTAL!

This patient portal allows you to complete your pre-operative questionnaire online instead of over the phone. This system is entirely separate from our clinic health record system. As of right now, these systems do not communicate with each other; therefore, it is important you thoroughly fill out the requested information to ensure a smooth and safe surgical experience. *If you do not have email or a smart phone, please contact the surgery center as soon as possible.

You will also have access to your pre-operative instructions and will need to read and acknowledge them. You can access them as needed, up until your surgery date, by revisiting the link sent to you.

Once complete, your responses are reviewed by a nurse, who will contact you by phone if there are any additional questions.

GETTING READY TO LOG IN

Do I need to download an app for this?

No. By clicking the link in the email or text message, you will be brought to the login screen in your web browser. We strongly recommend using Chrome and avoiding Internet Explorer.

Do I need to create an account and password?

No. Your secure link will allow you to log in using your name and date of birth.

How long will it take me to fill out?

Please give yourself about 30 minutes to complete the questionnaire. It **must be completed in one sitting** and will time out after 240 minutes of no keyboard/mouse activity and will not save your work. Each section must be completed or the "Done" button will not work. Incomplete sections will be outlined in pink if you try to submit an incomplete questionnaire.

What information do I need to fill out the questionnaire?

To save time, we recommend collecting your health information in advance, including specialists' names, clinic numbers, dates of prior surgeries or tests, medication lists, etc.

LOGGING IN

- Enter your first and last name as it appears in our computer system. No nicknames. If you have a hyphenated name or use a suffix, and are having trouble logging in, please call the surgery center at 425-507-0800 to verify how your name is listed in our system.
- Date of birth needs to be entered in the mm/dd/yyyy format.

PRESCRIPTIONS, VITAMINS, SUPPLEMENTS, AND OVER-THE-COUNTER MEDICATIONS

- We pull in prescription medication information from Surescripts. However, there are times we are unable to do so, and will need to contact you for a detailed list of your prescriptions and dosages.
- Vitamins, supplements, and over-the-counter medications are important for us to know and need to be entered in the questionnaire. If you are having difficulty, please complete the rest of questionnaire and call us, so one of our nurses can enter them for you.

THANK YOU FOR CHOOSING PROLIANCE HIGHLANDS SURGERY CENTER!